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- **General Conditions of Sale & Supply**

**Company Name:** Kraftman Tooling

**Location:** Mumbai, India

**Effective Date:** 24.10.2023

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- **1. Scope of Application**

These General Conditions apply to all offers, sales, and deliveries made by Kraftman Tooling, including injection molds, plastic parts, CNC components, and die-casting parts, whether manufactured in-house or procured from approved third-party suppliers.

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- **2. Quotations & Orders**

- All quotations are non-binding until confirmed in writing.
  - Orders are only considered accepted upon written confirmation.
  - Any changes or cancellations must be agreed in writing.
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- **3. Prices**

- Prices are stated in INR (or other agreed currency) and are **exclusive of GST**, duties, and other applicable taxes unless otherwise stated.
  - Quotations remain valid for 30 days unless stated otherwise.
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- **4. Delivery & Lead Times**

- Delivery times are estimates and depend on component complexity and material availability.
  - We are not liable for delays caused by force majeure or third-party suppliers.
  - Delivery is made **Ex-Works (EXW) Mumbai** unless otherwise agreed.
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- **5. Payment Terms**

- Payment terms are as specified in the quotation or invoice.
  - Late payments may incur interest at [e.g., 1.5% per month] and may delay further production or delivery.
  - Title to all goods remains with [Your Company Name] until full payment is received.
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- **6. Quality & Tolerances**

- Parts are manufactured in accordance with agreed technical specifications.
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- Tolerances follow DIN/ISO or equivalent standards unless otherwise specified.
  - Minor deviations that do not impact functionality do not constitute defects.
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- **7. Inspection & Claims**

- All goods must be inspected upon receipt.
  - Claims for defects or shortages must be reported in writing within 7 days of delivery.
  - In the case of justified claims, [Your Company Name] reserves the right to repair, replace, or credit the goods.
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- **8. Tooling (Injection Molds)**

- Tooling remains the property of the customer upon full payment, unless otherwise agreed.
  - Tooling is stored and maintained by [Your Company Name] for ongoing production use.
  - Inactive molds may be subject to storage fees or disposal after notification.
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- **9. Third-Party Components**

- CNC and die-casting parts sourced from third parties are subject to our internal quality checks.
  - We are not responsible for delays or technical changes by the third-party supplier but will ensure timely communication and alternatives if needed.
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- **10. Liability**

- Liability is limited to the value of the supplied goods.
  - We are not liable for indirect or consequential damages, including loss of profits or production downtime.
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- **11. Intellectual Property**

- All designs and drawings remain the property of the respective party.
  - Confidentiality is maintained for all customer-specific information.
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- **12. Jurisdiction & Governing Law**

- All contracts are governed by the laws of India.
  - Any disputes shall be subject to the exclusive jurisdiction of the courts in Mumbai.
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**Kraftman Tooling**

Mumbai / India

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